Public Works & Engineering
1420 Miner Street, Des Plaines, IL 60016
P: 847.391.5390 | W: desplaines.org

Attention Residents: Good Avenue (Ballard to Church)

Reference: 2016 Capital Improvement Project – Street and Utility Improvements
2016 CONTRACT A
Transfer of Water Services to New Water Main

Date: August 22, 2016

Dear Resident:

The Contractor will begin work on transferring existing water services to the new water main beginning August 23. This activity consists of turning off your water for approximately 1-2 hours and constructing the necessary piping to make the connection. The contractor will notify you prior to shutting down your service.

The contractor anticipates transferring 4-5 services per day. It will take approximately 8 days to transfer all services. All work is weather dependent and unknown utility conflicts may cause delays.

The Contractor will be working diligently to make the connections as quickly as possible. As soon as the work is complete, your water service will be turned back on.

The contractor will open an outside spigot (if available) during the connection to release any air or loosened sediment. It is recommended that you flush your water inside the building for 5 minutes after the service has been transferred to the new main. Begin by turning on the cold water at each faucet, starting at a laundry sink or tub in a lower floor, then proceeding to each faucet in the house. If your faucet has an aerator, it should be removed prior to flushing. It is normal for air to be expelled and for water to be slightly discolored at first. A blue tag will be placed on the front door once the water transfer is complete.

If you need special attention please contact me at **(847) 391-5388 or bshipp@desplaines.org**. If I am not available, please leave a message and I will return your call as soon as possible.

Yours truly,

Becka Shipp
Resident Engineer
City of Des Plaines

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